



Press release

SSCL Plays Key Role in Global Ranking of top Business Process Services Suppliers

Ranking underpinned by strong performance across the business and its joint ventures

Shared Services Connected Limited (SSCL), one of the largest providers of UK Government Business Process Services (BPS) has played a key role in its parent company's ranking in TechMarketView's 2022 UK Supplier Ranking for BPS.

Sopra Steria, a European Tech leader recognised for its consulting, digital services and software development has been ranked third in TechMarketView's 2022 UK Supplier Ranking for BPS.

For the second year running Sopra Steria has been ranked underpinned by strong performances by its two UK joint ventures: SSCL and NHS Shared Business Services (NHS SBS), had revenues of around £375m - showing organic growth of 24.3% - which represented 53% of UK revenues.

In Newcastle, SSCL employs 330 people from its base in Quorum Business Park. The teams there are delivering services ranging from HR case management, employee services and contact centre services.

David Morris, SSCL CEO, said: "2022 saw some strong results for SSCL as we continued to deliver high volume assessments and recruitment for clients, all while managing payroll for over 500,000 UK civil servants and fulfilling major contact centre contracts. Our role in BPS focusses on the strength of our people, our innovative technology and our future ambition to continue to transform business processing for all our clients in Government, Police and Defence.

"We have secured listings as a super large organisation in Great Place to Work in the UK - another accolade we're incredibly proud of. All this combined is proof that our work to help support customers achieve better business outcomes is producing excellent results."

John Neilson, CEO of Sopra Steria UK, commented: "I am delighted Sopra Steria has been ranked third for the second year running by TechMarketView. This has absolutely come as a result of outstanding work by our teams and joint ventures.

"The BPS market is changing, and we take pride in having been recognised as a player which is steering the market away from traditional transactional outsourcing to one that's creating meaningful change for our customers. We're committed to continuing to develop our new generation of services which expand the scope of BPS offerings, providing future-focused solutions that are both intelligent and resilient, helping provides organisations better serve their customers, citizens and patients."

These rankings are part of a series of reports assessing market and supplier performance which includes BPS Operations Market Trends & Forecasts and Supplier Snapshot, due later this year. You can read more on the report [here](#).